

Nizarali Moosa

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DISTRICT MANAGER / GENERAL MANAGER

A seasoned manager and district manager with extensive restaurant experience overseeing company growth and development by implementing corporate standards. Demonstrating ability to turnaround underperforming operations/staff and achieve results. A dynamic leader/trainer and articulate communicator with a talent for developing highly motivated teams. Recognize and retain key employees with the mutual goal of company growth and profitability. Top performer with a record of increasing company revenue through developing customer relationships, marketing, catering sales and reducing internal theft and fraud.

Demonstrated achievements in:

- ❖ Leadership & Team Building
- ❖ Profit & Loss Management
- ❖ Implemented New Product Launches
- ❖ Sales and Catering Coordinator
- ❖ Corporate Trainer
- ❖ Management Trainer (more than 15 mgrs)
- ❖ In-Store Corporate Trainer
- ❖ 10+ Years Bartending Experience
- ❖ Inventory Management (FOH & BOH)
- ❖ SYSCO
- ❖ QSR
- ❖ ALOHA EDC – Electronic Draft Capture (setup & install)
- ❖ Restaurant Spanish
- ❖ Consistently Received 94+ Ratings From Health Inspector
- ❖ Paytronix Auditing
- ❖ Point Of Sale Terminals – ALOHA/MICROS
- ❖ ALOHA POS Software Expert/Radiant Systems (setup and install multiple terminals, program/modify buttons and floor chart layout design)
- ❖ Labor & Cost Control Management
- ❖ Front- & Back-of-House Operations
- ❖ Implementing Safety/Sanitation/Quality Control
- ❖ Marketing Coordinator
- ❖ Sales and Catering Coordinator (including-cooking, setup & breakdown)

PROFESSIONAL EXPERIENCE

Del Taco – Corporate and franchised locations

- ❖ District Manager, 2013 to 2015
- ❖ Store Manager, 2010-2013 (Certified Professional Food Manager)
- ❖ Marketing, 2007-2012
- ❖ Sales and Catering/Special Events Coordinator, 2008-2012
- ❖ Restaurant Manager (float), 2009-2010
- ❖ Assistant Manager (float), 2008-2009
- ❖ Corporate Trainer, 2008-2009
- ❖ In-Store Corporate Trainer, 2008
- ❖ Manager Trainee (MLM), 2008

Manage all aspects of a high-volume food service operation.

Oversee 40+ employees.

Support and advise the Operating Partner in decision making.

Review and analyze financial reports.

Professional training and development, including new employee orientation.

Extensive working corporate knowledge of FOH & BOH Duties.

Establish succession plans to develop high potential employees.

Recognize and retain key employees.

Hiring and HR duties.

Catering/Special Events Coordinating.

Marketing for local region stores.

Deliver profitable P&Ls.

Ensure operational programs and deployments are executed accordingly to established guidelines.

Managed company assets and ensure return on investment for building and equipment expenses.

Table touches - connecting with guests.

Organized weekly store manager meetings.

Held daily pre-shift meetings.

Create/Organize employee incentives & weekly contests to Motivate & Inspire Employees (thereby increasing profit).

Working the following BOH positions: Grill Master, Facilitator, Prep, Line, Dish.

Working the following FOH positions: Bus, Host, Server

Provide direction to restaurant managers.

Papa Bello Pizza and Tavern – Manning, Newberry, Greenville, SC.

Italian Restaurant and neighborhood pub.

- ❖ Regional Manager 2006-2007
- ❖ District Manager, 2005-2006
- ❖ Bartender Trainer, 2004-2005
- ❖ MIT, 2002-2003

RESPONSIBLE FOR THE FOLLOWING:

Performing weekly store audits
Sending weekly shift reports to corporate.
Organizing & shipping out weekly package to corporate.
Placing and controlling all Food orders,
Scheduling FOH & BOH employees.
Verifying all store bank deposits & deposit slips.
Verifying all store invoices.
Weekly Inventory & entering it into QSR.
Daily shift reports.
Communicating all maintenance issues to Operating Partner.
Inventory control, food sanitation and quality control of food.
Administrative Work - Promos/Coupons/Voids/Comment Cards.
Weekly construction meetings during build-out phase of new stores

EDUCATION

1982 – 1983 Harrisburg Area Community College
Business and accounting courses
1980 – 1982 Schools in USA
1968 – 1978 Schooling in East Africa and London England